



Problem-Solving & Decision-Making

Problem-solving and decision-making is exercised by everyone at every level in every organization in some form; however, that does not mean that everyone does it well. Successful problem solving requires the ability to work through the problem-solving steps the first of which is being able to define the true problem. In addition, after working through the problem-solving steps you must be able to exercise good decision making by identifying and evaluating options. In this workshop, individuals enhance their efforts to find sustainable solutions and learn new ways to approach problem-solving and make decisions. Workshop length and content can be customized to meet your training needs.

How You Will Benefit:

- Increase your awareness of problem-solving steps and problem-solving tools
- Distinguish root causes from symptoms to identify the right solution for the right problem
- Improve your problem solving and decision-making skills through identifying your own problem-solving style
- Identify ways to think creatively and work towards creative solutions
- Recognize the top ten rules of good decision-making

What Will Be Covered:

- What is Problem Solving?
- Problem Solving Styles
- The Problem-Solving Model
- Six Ways to Approach a Decision
- Cost/benefit analysis
- Thinking Outside the Box

Who Should Attend:

- Executives and Senior Level Managers
- Individuals in Management and Leadership roles who want to enhance effectiveness
- High Potentials
- Individual Contributors

Let's Get Started?

1. Contact us to get more information
2. We will tailor the program for your audience
3. Execute the training solution

What's Included?

1. Virtual or Classroom facilitation by an expert facilitator
2. Dynamic Interactive Experience
3. Specialized course workbook and materials
4. Personalized certificate of completion